



firstcall

twenty four | seven

COMMUNICATING AROUND THE CLOCK

PEACE OF MIND FOR ALL



Do you **cherish** your
independence but are
concerned about being **alone**?

What would you do if...

You had a fall

You were suddenly taken ill

You were concerned about possible intruders

You had an accident in your home or garden

Who would you call, what would you do?

Trent & Dove Housing's 24 hour call centre
and emergency mobile response service

FirstCall Twenty Four / Seven is a 24 hour call centre emergency mobile response is the ideal solution, providing emergency help when you need it most.

FirstCall Twenty Four / Seven community alarm service offers elderly, vulnerable or disabled people the reassurance that emergency assistance is at hand around the clock without taking away your independence.

What is a Community Alarm?

A community alarm is a personal telephone alarm that provides assistance at the touch of a button.

Just seconds after pressing your alarm button or pendant **FirstCall Twenty Four / Seven** staff know who you are and where you live, and any special medical needs you may have.

The staff can offer advice and reassurance day or night and if its a medical emergency or you have fallen, a member of the Mobile Response Team can be with you in minutes.



Who is it for?

The service is available to residents of East Staffordshire and provides a support network, which is ideal for those who live alone, suffer from a medical condition or feel vulnerable. Everyone using the service receives a monthly visit - a friendly face to check on your well-being and test your equipment.

When can I use it and what do I need?

You can use the alarm any time of the day or night, 7 days a week, 365 days a year.

All you need is:

- **A Telephone socket**
- **An electric socket**

How can I find out more?

If you would like peace of mind for yourself or your relatives please call the telephone number on the back of this leaflet or complete the response form below and post it back to us.



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More Information

- I am interested in the **FirstCall** Twenty Four / Seven service for myself
- I am interested in the **FirstCall** Twenty Four / Seven service for a relative

Name

Address

Telephone Number

- Please send me more information
- Please call me to arrange a Free no-obligation demonstration



CALL 01283 528529
FOR MORE INFORMATION



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**FirstCall Twenty Four / Seven, Trent & Dove Housing Ltd. Trinity Square,
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