

OUTSIDE

- Fencing will be repaired or replaced if broken
- Gardens will be trimmed and hedges and shrubs pruned
- Broken or missing roof tiles will be replaced
- Missing or broken guttering or pipes will be replaced
- Outbuildings will have windows and doors intact
- Paths, ramps and steps will be free from obstruction



Within 6 weeks of moving in a Housing Officer will visit you and will ask you whether you were satisfied with the condition of your home when you first moved in.

The full lettable standards can be obtained from our website at www.trentanddove.org or on request if required.



Our lettable standards

At Trent & Dove we want all of our homes to be of a high standard

We have worked with our residents to develop lettable standards to ensure that when you move into a Trent & Dove home you can expect to find that our properties are safe, secure, clean and in general good condition inside and out



Transforming homes, lives and neighbourhoods



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LETTABLE STANDARDS

SAFE



- All gas and electric installations and smoke alarms will be checked and in full working order



CLEAN

Before you move in:

- Floor coverings left by the previous tenant are removed unless alternative arrangements are made with the new tenant
- Floors, window ledges, skirtings, doors and all surfaces are cleaned
- Kitchen units and drawers will be left in good repair
- Bathrooms are cleaned and new toilet seats fitted
- All rubbish will be removed



GOOD CONDITION

Your home will be handed over in good condition:

- All loose wallpaper will be removed or repaired
- Holes in walls will be filled
- There will be no damp or mould
- Baths and sinks will have hot and cold water and plugs that fit
- Floorboards will be securely fixed or replaced where broken
- Doors will fit and all handles will work

SECURE



- Door locks are changed and keys will be provided for all locks
- Doors and windows are checked to ensure that they are secure and keys are provided for window locks
- Door entry systems where installed are tested and in working order



- KEY**
- SAFE
 - SECURE
 - CLEAN
 - GOOD CONDITION
 - OUTSIDE